



# volunteer shop leaders

## Time Commitment: Minimum 12 hours + a week

We're looking for energetic, enthusiastic and dedicated people to run our shops and manage volunteers.

Our shops are the face of Save the Children and seen by millions of people each week. We need you help us send out a positive message about the charity by running a welcoming and friendly shop with an excellent range of unique and well-priced stock and a committed and motivated team of volunteers.

Your role will be interesting and varied, covering all aspects of running a shop and would suit anyone who has experience in retail, great people skills and the creativity to think of innovative ways to maximise sales. Our 120 shops currently raise £6 million a year to improve the lives of disadvantaged children worldwide but we need you to help us increase this. It's a challenging role but you'll be hugely rewarded through running a close and committed team of volunteers, meeting a huge range of people and using your skills to really make a difference to the lives of children.

## What does the role involve?

- Working with the guidance of a Regional Manager to ensure the smooth day to day running of the shop
- Co-ordinating volunteer roles and skills to ensure that the shop maximises its turnover.
- Giving support and guidance to volunteers and chairing shop management meetings every 4 –6 weeks
- Ensuring that Save the Children's policy and practice guidelines are followed
- Making sure the shop acts as a champion for the Save the Children brand

## Will the role suit me?

**Yes,** if you.....

- Are passionate about helping children and making a difference through giving your time
- Enjoy interacting with people and are able to lead, motivate and encourage others
- Are well organised, flexible and able to prioritise
- Are a good communicator
- Have a good sense of business, experience of working in a shop and the creativity to think of ways to increase profits

## What will I get out of it?

- Chance to meet lots of new people
- All the training and support you need
- Opportunity to use your skills to raise money for our work with children world-wide
- Experience in retail and marketing and management
- Challenge of leading a team of fellow volunteers to make the shop a success